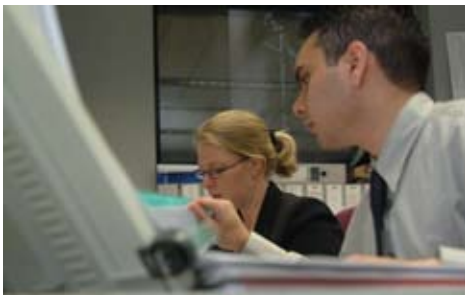




# Outsourced QA and Testing Services

AppLabs' Outsourced QA and Testing Services are offered as a seamless extension or strategic alternative to inhouse testing capabilities and functions. As the business environments in which organizations operate become more and more competitive, there is a real need to assess what is core business activity and what is a commodity that can be sourced elsewhere. QA and Testing is one of the fastest growing areas in the outsourcing world as organizations look to get an independent specialist to ensure that applications – whether developed in-house or externally – are supporting the wider business goals.

AppLabs' Outsourced QA and Testing Services provide the right combination of engagement models, comprehensive testing activities and processes to ensure our clients achieve their desired business outcome through operational excellence. The benefits of using an independent QA and Testing partner such as AppLabs are the proven ability to achieve improved productivity, greater cost savings and higher quality production applications.



## Outsourcing Services Summary

AppLabs' expertise provides strategic outsourcing solutions across a full range of testing activities, including the provision for the complete outsourcing of the testing function. Our services go beyond conventional outsourcing paradigms and provide a more inclusive program that includes cultural integration, process discipline, relationship building and risk mitigation.

### Engagement Models for Outsourcing

AppLabs offers flexible and scalable engagement and commercial models to help strike the right balance between operational efficiency and costs. They are geared to provide you with a high level of transparency and control to ensure that all parties are aligned to meet the business objectives. Our engagement models include:

- ▶ Complete onsite model where all resources work at the client's location or at a local test center
- ▶ Complete offshore model where resources work completely at our delivery locations offshore
- ▶ Hybrid model where a proportion of resources work onsite at your location or local test centers and others work from our delivery locations offshore

### Key Services that can be Outsourced

AppLabs offers a full range of QA and Testing services that can be outsourced. This is always geared around our clients' requirements and preferences. The main testing activities that clients choose are:

- ▶ Functional Testing: Unit, System, Integration and UserAcceptance Testing
- ▶ Performance Testing: Load, Stress and ScalabilityTesting
- ▶ Test Automation: Test Suite and Regression Pack Development, Maintenance and Execution
- ▶ Security Testing: Web Application Penetration Testing (WAPT) and Code Reviews
- ▶ Compatibility Testing

### Key Considerations for Outsourcing

When taking on the challenge of outsourcing QA and Testing, there are many things that should be considered and accounted for. The AppLabs Delivery Method supports client organizations through the full cycle of outsourcing; from building an initial business case to the execution and delivery of projects. AppLabs' extensive experience ensures that each and every engagement has:

- ▶ A clearly defined Mobilization and Execution Plan
- ▶ A comprehensive Communication and Reporting Structure
- ▶ Clear SLAs and KPIs that meet the business objectives
- ▶ Continual Process Improvement Plan

### Key Benefits

AppLabs' approach to outsourcing is based on relationship building with a delivery and process focus. The Key Benefits of using our Outsourced QA and Testing Services are:

- ▶ Mature delivery processes, supporting domain expertise, that all resources are fully trained to deliver an excellent service from the outset
- ▶ Consultative approach to solution development, geared around meeting business objectives and delivering results – and building commercial contracts to reflect this
- ▶ Wide range of experience of leading technology platforms to provide clients with assurances that there is technical expertise available
- ▶ Proven ability to deliver solutions that improve productivity, reduce costs and significantly improve quality

Outsourcing your QA and Testing to AppLabs will add flexibility and know-how to your organization, but most importantly it will ensure your business stays on track. By engaging the world's largest independent testing specialist organization to help deliver faultless production applications, you can concentrate on your core business activities.